

TRULEAP TECHNOLOGIES-IDAHO
Local Price List No. 1
Original Sheet No. 1

SCHEDULE OF RATES AND CHARGES
TOGETHER WITH RULES AND REGULATIONS
APPLICABLE TO TELEPHONE SERVICE
PROVIDED IN THE TERRITORY SERVED BY
TRULEAP TECHNOLOGIES WITHIN THE
STATE OF IDAHO AS FOLLOWS:

TRULEAP TECHNOLOGIES-IDAHO

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1st Revised Sheet No. 2

Canceling Original Sheet No. 2

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DEFINITIONS

Access Line

The circuit which travels from the Central Office to the sub subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Analog Signal

An electrical path provided by the Telephone Company between two or more locations. Connection for the carrier's switch or point of connection to the Service Wire Center.

Central Office

A switching unit providing telecommunications services to the public, designed for terminating and interconnecting lines and trunks

Channel

The electrical path provided by the Telephone Company between two or more locations.

Channel Performance

Conditioning to extend signaling on a two-wire analog channel when the Service Wire Center is not the Dial Tone Office.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Connectivity

The equipment at the Dial Tone Office which connects the channel to the Telephone Company's switch.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Price Lists applicable.

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DEFINITIONS (Cont'd)

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Dedicated Transport

When the Serving Wire Center is not the Dial Tone Office, Dedicated Transport is the transmission path for the switched traffic between the two offices.

Dial Outpulsing

Analog equipment at the Dial Tone Office which transmits the digits of the dialed number to the Carrier on land to mobile calls.

Dial Tone Office

The Telephone Company central office in which the numbers assigned to the Carriers are housed, which may be different than the Serving Wire Center.

Digital Signal

A physical signal that is a representation of a sequence of discrete values (a quantified discrete-time signal) which provides direct access to the local exchange and the toll switching networks.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

Extended Areas Service (EAS)

Area throughout which an exchange service subscriber makes local calls.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

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DEFINITIONS (Cont'd)

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Interexchange Carrier (IXC)

Denotes an entity or corporation engaged for hire in intrastate communication between two or more exchanges.

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

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DEFINITIONS (Cont'd)

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Mobile Unit Number

The number assigned by the Carrier to its patron's wireless message receiving and/or sending device. This may either be a telephone number, or another number used only by the carrier's network.

Network Interface Device

A company provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the customer.

Number Activation

The act of translating telephone numbers in the Dial Tone Office to allow routing to the appropriate trunk group.

Number Reservation

The assigning of sequential numbers without activation of the assigned numbers.

NXX

The three-digit prefix (to a standard seven-digit local telephone number) of 10,000 telephone numbers within a given area code (NPA) of North American Numbering Plan.

Point(s) of Connection (POC)

The connection point(s) between the Carrier and the Telephone Company; the technical interface(s), test point(s) and point(s) for operational division of responsibility.

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DEFINITIONS (Cont'd)

Premises

All the building or the adjoining portions of a building occupied and used by the subscriber; or all the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Public Access Line (PAL)

Public Access Line (PAL) Service is provided for use with payphone service and provider pay telephone at locations accessible to the public, subject to the availability of existing central office facilities.

Public Telephone

An exchange station either attended or equipped with a coin-collecting device which is installed for the convenience of the public.

Right of Way

Real property or an interest in real property, usually in a strip, acquired for or devoted to a telecommunications facility.

Semi Public Telephone

An exchange station either attended or equipped with a coin-collecting device which is installed for the convenience of the public and used by the business at that location for internal use.

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DEFINITIONS (Cont'd)

Serving Wire Center

The term "Serving Wire Center" denotes the Telephone Company central office from which dial tone for local exchange service would normally be provided to the customer's premises.

Subscriber

A person or agency subscribing for telephone service. As used in this Price List, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when provided for in the schedules.

Price List

The document created by the Company and approved by the Board of Directors which lists the communication services offered by the Company and the associated rates and charges.

Telecommunication Facility

Any telecommunication cable, line, fiber, wire, conduit, innerduct, access manhole, handhole, hut, pedestal, pole, box, transmitting equipment, receiving equipment, power equipment or other equipment, system and device used to transmit, receive, produce or distribute via wireless, wireline, electronic, or optical signal for communication purposes.

Telecommunication Facility Provider

Any owner or operator of a telecommunication facility.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Toll Message

A message from a calling station to a station located in a different local service area.

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DEFINITIONS (Cont'd)

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Price List.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the TRULEAP TECHNOLOGIES-ID, hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified Price Lists, the rate, rule, regulations or provision contained in the specific Price Lists shall prevail.

These Price Lists cancel and supersede all other Price Lists of the Company issued and effective prior to the effective date of these Price Lists.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence.

The company will consider issuing a credit to a customer's account, if the customer reports an out-of-service condition which has deteriorated service to the extent that the customer cannot make local calls or cannot receive local calls or cannot use the service for voice-grade communications because of cross talk, static, or other transmission problems, and service is not restored (1) within sixteen hours after the report of the outage if the customer notifies the Utility that the service outage creates an emergency for the customer or (2) within forty-eight hours after the report of the outage if no emergency exists, except that outages reported between Friday and 6:00p.m. on the following Sunday must be restored by 6:00 p.m. on the following Tuesday.

The credit will not apply to "out-of-service" conditions resulting from the willful neglect, misuse or abuse by the customer. The credit will not apply to "out-of-service" conditions where the outage is in the customer's inside wire or customer's premises equipment. This credit will not apply to "out-of-service" conditions resulting from natural disasters, or circumstances beyond control and knowledge of the utility. This credit also will not apply to "out-of-service" conditions where service has been temporarily or permanently discontinued for nonpayment of bills.

GENERAL RULES AND REGULATIONS (Cont'd)

C. OBLIGATION OF COMPANY (Cont'd)

3. Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the Price List rate for special directory services in cases in which the company is responsible for directory listing errors.

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

7. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a three-year period.

In case of under billing, the company reserves the right to back bill for the deficiency charges up to a period of three years.

GENERAL RULES AND REGULATIONS (Cont'd)

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may relate to the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this Price List. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character.

The equipment may be installed at such locations provided the service is located so it is not accessible for public use.

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GENERAL RULES AND REGULATIONS (Cont'd)

D. USE OF SERVICE AND FACILITIES (Cont'd)

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

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GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable Price Lists. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the company and no right to continuance of service through any central office. A customer may retain the number through the use of local number portability providing all costs to forward the number are paid by the customer or the customer's local exchange carrier. The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

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GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this Price List. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

5. Maintenance and Repairs

The Company shall bear the expense of all repairs and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

6. Line Extensions

Lines will be extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost. Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

8. Rights of Way and/or Easements

The applicant shall, and hereby does, grant to the Company or Telecommunications Facility Provider, a right-of-way and easement over, across and under the property of Applicant to construct, operate and maintain the communications lines and the system of the Company to the place requested for services. The Applicant further grants the Telecommunications Facility Provider access to the right of way for the installation, operation, and maintenance of Telecommunication Facility.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

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GENERAL RULES AND REGULATIONS (Cont'd)

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Idaho Administrative Procedures Act (IDAPA) 31.41.01.100-108, or any other applicable Idaho Administrative Rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection. Repayment of deposit plus any interest will be done according to Idaho Administrative Procedures Act (IDAPA) 31.41.01.100-108 or any other applicable Idaho Administrative Rules that may be adopted.

2. Reconnection Charge

Where service has been terminated by the company in accordance with IPUC Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

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GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

The minimum contract period for all services and facilities is at the Company's discretion.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

2. Termination of Service- Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

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GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE
(Cont'd)

2. Termination of Service- Subscriber's Request (Cont'd)

- (1) The Contract for the main service is terminated.
- (2) The listed party becomes a subscriber to some other class of exchange service.
- (3) The listed party moves to a new location.
- (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

3. Termination of Service by the Company

The Company adopts by reference the Rules and Regulations for All Telephone Companies Under the Jurisdiction of the Idaho Public Utilities Commission promulgated in IDAPA 31.41.01, THE TELEPHONE CUSTOMER RELATIONS RULES and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

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GENERAL RULES AND REGULATIONS (Cont'd)

I. PAYMENT FOR SERVICE AND FACILITIES

The Company adopts by reference the Idaho Administrative Procedures Act (IDAPA) 31.41.01.300-399 and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

The subscriber shall pay for service and facilities monthly in advance, except all various units of government, and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twentieth day following the post marked date of the statement of the month in which the bill is rendered. A late notice will be mailed no earlier than one day after the due date of the bill. Service may be suspended and subsequently disconnected on the fifth of the following month.

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the Price List schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

K. RESALE OF SERVICES

No service can be resold unless the service has been specifically identified as available for resale or authorized by the Public Utility Commission of Idaho.

TRULEAP TECHNOLOGIES-IDAHO
Local Price List No.1
Original Sheet No. 27

NETWORK ACCESS LINE SERVICE

| RATES | <u>Monthly Rate</u> | |
|------------------------|---------------------|------------------------------|
| | Residence (R-1) | Business (B-1) |
| Access Lines | \$21.00 | \$41.00 |
| Emergency Line service | Included in Bundle | N/A |
| Key System | | Business Access Line Rate |
| PABX Trunks | | Business Access Line Rate |

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection with Subscriber-Owned Equipment portion of this Price List.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial service is provided only where the facilities are available.

Emergency Lines include 30 minutes of local outgoing calls and 300 minutes of incoming calls. Additional minutes are provided at \$0.10 per minute. Emergency Lines include free 911 calls when available and local calls to the Filer Mutual Office. Emergency line service is only provided as part of a bundled service with DSL and internet access for residential customers. Emergency Line service cannot be ordered independently without a bundled offering.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 28

NETWORK ACCESS LINE SERVICE (Continued)

Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing of service at that location indicates a business, trade, or profession.

Where only one network access line is provided at a location which is both a residence and a business.

At schools, hospitals, libraries, churches, and other similar institutions.

Residence Rates Apply:

In private residence where business listings are not provided, and telephone service is not used for the conduct of business.

In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

Emergency Line Rates Apply:

In private residence where business listings are not provided, and telephone service is not used for the conduct of business.

In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

Extended Area Service:

Extended Area Service (EAS) will be provided between the exchanges listed below without additional charges.

Filer-Twin Falls, Jerome, Richfield, Bliss, Buhl, Castleford, Hollister, Dietrich, Eden, Gooding, Hagerman, Hazelton, Kimberly, Murtaugh, Shoshone, and Wendell.

Hollister-Twin Falls, Jerome, Richfield, Bliss, Buhl, Castleford, Filer, Dietrich, Eden, Gooding, Hagerman, Hazelton, Kimberly, Murtaugh, Shoshone, and Wendell.

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

2nd Revised Sheet No. 29

Canceling 1st Revised Sheet No. 29

LOW-INCOME ASSISTANCE PROGRAM

(T)

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and the Idaho Telephone Service Assistance Program (ITSAP). These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas.

(D)

(N)

(N)

1. LIFELINE ASSISTANCE

(T)

A. The Company shall provide Lifeline Assistance as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent revision.

(C)

B. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

2. IDAHO TELECOMMUNICATIONS SERVICE ASSISTANCE PROGRAM (ITSAP)

A. General

ITSAP provides for additional state credits against the recurring monthly rates for the provision of local residential service for eligible residential subscribers.

B. Regulations

The total cost of providing the intrastate credit for Lifeline Assistance shall be funded from a uniform monthly surcharge to each business and residential access line. This surcharge was effective with the implementation of the Lifeline Program, and is subject to change.

C. Eligibility Requirements

(1) The state credit is only available to residential subscribers if their income falls at or below 135% of Federal Poverty Guidelines.

(2) A qualifying customer must be Head of the Household.

(C)

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

2nd Revised Sheet No. 30

Canceling 1st Revised Sheet No. 30

(D)

(D)

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

3rd Revised Sheet No. 31

Canceling 2nd Revised Sheet No. 31

LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

(T)
(D)
|
(D)

3. RATES

- A. Lifeline is a reduction or credit applied to the local services provided to qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows: (N)
| (N)

| | <u>Monthly Credit</u> | (T) |
|---|-----------------------|-----|
| Federal and State Lifeline Credits for a One-Party Line: * | | (T) |
| (1) Federal Lifeline Support Credit (includes Federal End User Common Line Credit of \$6.50 and remainder \$2.75 credit covers basic service) | \$9.25 | (T) |
| (2) State Lifeline Support Credit | 2.50 | (T) |
| | | (D) |
| | | (D) |

* The following services are included:

One party, voice grade access to the public switched network; access to emergency services (e.g., 911, E911), touch calling, access to operator services, access to interexchange services, unless toll blocking is provided; access to directory assistance; and Toll blocking. Toll service is available through Long Distance providers at their rates, terms, and conditions. Please contact our office or your preferred provider for more information on availability.

- B. Tribal Lifeline will consist of up to an additional \$25 per month, per primary residential connection for qualifying low-income individuals living on qualifying tribal lands. (N)
(N)

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

1st Revised Sheet No. 32

Canceling Original Sheet No. 32

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

A. RATES

| | <u>Business</u> | <u>Residence</u> |
|---------------------------------------|-----------------|------------------|
| Service Order Charge | \$13.00 | \$13.00 |
| Line Connection and/or Premises Visit | \$25.00 | \$25.00 |
| Restoration of Service | \$20.00 | \$20.00 |

B. CONDITIONS

These charges are intended to cover the expense incurred by the company in conjunction with the following:

- Establishment of service;
- Change in location of a service to other premises;
- Transfer of service from one customer to another;
- Change of telephone number at customer's request;
- Installation of auxiliary equipment;
- Restoral of service disconnected for nonpayment or failure to establish credit.

Charges shown are in addition to installation charges shown under other Tariff schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstance:

- Service to which no monthly rates apply;
- Public telephones installed at the initiative or option of the Company.

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

2nd Revised Sheet No. 33

Canceling 1st Revised Sheet No. 33

IDAHO UNIVERSAL SERVICE FUND SURCHARGE

A. RATES

| | <u>Monthly Surcharge</u> | |
|-----------|--------------------------|-----|
| Residence | * | (C) |
| Business | * | (C) |

B. CONDITIONS

A surcharge assessed on all access lines to contribute towards funding for an Idaho Universal Service Fund.

The surcharge rate will remain in effect until otherwise modified, canceled, or changed by the Commission.

* The surcharge rates are those that are established by the Idaho Public Utilities Commission (IPUC). (N)

MUTUAL TELEPHONE COMPANY - IDAHO

Local Price List No. 1

1st Revised Sheet No. 34

Canceling Original Sheet No. 34

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES - IDAHO

Local Price List No. 1

2nd Revised Sheet No. 35

Canceling 1st Revised Sheet No. 35

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

1st Revised Sheet No. 36

Canceling Original Sheet No.36

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

1st Revised Sheet No. 37

Canceling Original Sheet No.37

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OFF-PREMISE EXTENSION SERVICE

RATES

| | <u>Installation Charge</u> | <u>Monthly Rate</u> | |
|---|--|---|--------------------|
| Continuous Property | Actual Cost | No Charge | |
| Continuous Property - Additional Network Interface | Applicable Non-Recurring Charges | Res. \$3.65 | Bus. \$7.50 (C) |
| Non-Continuous Property Each Location | Applicable Non-Recurring Charges | Business/ Residential Access Line Rate | |

CONDITIONS

Off-premise extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.

Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable.

Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface.

When off-premise extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 39

INTRAEXCHANGE PRIVATE LINE

RATES

| | Installation | Monthly Rate |
|-------------------------|--------------|---------------------------------|
| Per Channel Termination | Actual Cost | Business Access Line Rate |

CONDITIONS

The Company will furnish and maintain Private Lines, where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.

The channel terminal rate will apply for each termination within the exchange area.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 40

DIRECTORY ASSISTANCE SERVICE

RATES

Per each Directory Assistance Call

Interexchange Carriers Filed Rates

CONDITIONS

1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the company.
2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
3. A maximum of two requests for information will be allowed per directory assistance call.
4. Charges for Directory Assistance are not applicable to calls placed from:
 - Public telephones
 - Semipublic telephones
 - Customers who have a reading, physical or visual handicap and thus are unable to use the directory.
5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Price List, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.
6. Company will provide directory assistance without charge during regular business hours for telephone numbers not listed in the current directory.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

1st Revised Sheet No. 41

DIRECTORY LISTINGS

| RATES | | Monthly Rate |
|------------------------------|-------------|-----------------|
| Additional Listing | - Business | \$ 3.00 |
| | - Residence | 3.00 |
| Alternate Listing | | 5.00 |
| Cross Reference or Duplicate | | 5.00 |
| Extra Lines, per line | | 3.00 |
| Non-list | | 1.00 |
| Non-Publish | | 1.00 |
| Foreign Exchange | | 5.00 |

CONDITIONS

Directory listings are the list of Filer Mutual telephone subscribers' name, address and telephone number provided to the directory publisher(s) for use in telephone books or online listings. The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

- I. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
2. Non-listed telephone numbers are listed in the information file but are not listed in the Company's directory. They will be given out upon request.
3. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 42

DIRECTORY LISTINGS (Cont'd)

RESTRICTIONS

Names in directory listings shall be limited to the following:

1. In connection with residence service:
 - a. The individual names of the subscriber, or
 - b. The individual name of a member of the subscriber's family, or
 - c. The individual name of a permanent member of the subscriber's household, or
 - d. Dual (joint) listings for customers who share the same surname and reside at the same address.
2. In connection with business service.
 - a. The individual name of the subscriber, or
 - b. The name under which the subscriber is actually doing business, or
 - c. The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - d. The individual names of the officers, partners, or employees of the subscriber, or
 - e. The names of departments when such listings are deemed necessary from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

1st Revised Sheet No. 43

DIRECT-INWARD-DIALING (DID) SERVICE

DESCRIPTION

Direct-Inward-Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX (Private Branch Exchange) station directly without an attendant's assistance.

RATES

| | <u>Installation Charge</u> | <u>Monthly Rate</u> |
|---|--------------------------------|-------------------------|
| DID Service | | |
| Each in-only trunk circuit termination | \$ 50.00 | \$ 20.00 |
| Each 2-way, 4-wire analog trunk circuit termination | 50.00 | 20.00 |
| DID Telephone Numbers | | |
| Non-sequential telephone number, each | 1.00 | .15 |
| DID block of 20 sequential telephone numbers, per block | 5.00 | 5.00 |
| Block Compromise Charge | | |
| Removal of a telephone number from a sequential number block, (other than temporary removal) per sequential number block. | 450.00 | |
| Temporary removal of a telephone number from a sequential number block, (for temporary transfer of calls only) per sequential number block. | 50.00 | |

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 44

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

RATES (Cont'd)

Change Charges

The following rates and charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa.

| | <u>NONRECURRING CHARGES</u> |
|---|---------------------------------|
| Rerouting of telephone numbers, per number | \$ 1.00 |
| Changing number of digits outpulsed, per change | 50.00 |
| Changing signaling, per change | 50.00 |

CONDITIONS

1. This feature may be provided, in addition to regular or FX (foreign exchange) rates and charges, where CO (central office) facilities are available and the PBX system or customer• provided switching equipment capabilities permit.
2. One primary directory listing in the main directory of the serving CO is provided for each PBX system.
3. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 45

DIRECT-INWARD-DIALING (DID) SERVICE (Cont'd)

CONDITIONS (Cont'd)

4. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in the rate section above.
 - a. A DID sequential number block is a group of 100 telephone numbers in numeric order. The last digit of the first number within the block is a zero (0), and the last number within the number block must include an odd number in the sixth digit and a nine (9) in the last digit.
 - b. Customers requesting that numbers in a sequential number block be removed from the block will be charged a Block Compromise Charge as specified in the rate section above.
5. DID Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.
6. Direct Inward-Dialing Services are available only to customers who are served from a central office equipped to provide such services.
7. From time to time the Company may offer promotional programs where the non-recurring charges may be waived.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No. 1

Revised Sheet No. 46

Canceling Original Sheet No. 46

CUSTOM CALLING FEATURES (CCF)

RATES: Applicable to the Filer and Hollister Exchanges

| Custom Calling Feature (CCF) | <u>Monthly Rate</u> | | |
|------------------------------|---------------------|----------|-----|
| | Residence | Business | |
| Call Waiting | 2.00 | 2.00 | (C) |
| Call Forwarding | 2.00 | 2.00 | |
| Conference Calling (3-Way) | 2.00 | 2.00 | |
| Speed Calling - 8 Numbers | 2.00 | 2.00 | |
| Speed Calling- 30 Numbers | 3.00 | 3.00 | |
| Warm Line | 2.00 | 2.00 | |
| Custom Calling Package | 5.00 | 5.00 | (C) |

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 47

CUSTOM CALLING FEATURES (CCF) (Cont'd)

CONDITIONS

Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.

From time to time the company may offer promotional programs where the non-recurring charges may be waived.

When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

A service may be programmed with any combination of the five custom calling services.

DEFINITIONS

Speed Calling

Permits placing local and long-distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

Call Waiting

A distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

Conference Calling

Permits a telephone user to add a third party to an existing local or long-distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

CUSTOM CALLING FEATURES (CCF) (Cont'd)

DEFINITIONS (Cont'd)

Call Forwarding

Permits transfer of all incoming calls automatically to any dialable number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

Warm Line

After dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

Custom Calling Package

Allows customer to combine any three \$2.00 custom calling features for the price of \$5.00.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 49

ADVANCED CUSTOM CALLING FEATURES (ACCF)

RATES:

| | <u>Monthly Rate</u> | | <u>Per Usage Rate</u> | | | |
|---|---------------------|-----------------|-----------------------|-----------------|------------------|-----------------|
| | <u>Residence</u> | <u>Business</u> | <u>Residence</u> | <u>Business</u> | <u>Residence</u> | <u>Business</u> |
| | | | <u>Max</u> | <u>Max</u> | <u>Max</u> | <u>Max</u> |
| Advanced Custom Calling Features (ACCF) | | | | | | |
| Anonymous Call Rejection | \$2.50 | \$2.50 | | | | |
| Automatic Callback | \$2.50 | \$2.50 | | | | |
| Call Forward Don't Answer | \$2.00 | \$2.00 | | | | |
| Call Forwarding Busy | \$2.00 | \$2.00 | | | | |
| Caller ID- Name and Number | \$4.50 | \$4.50 | | | | |
| Caller ID on Call Waiting | \$2.50 | \$2.50 | | | | |
| Cancel Call Waiting (*70) | \$2.00 | \$2.00 | | | | |
| Call Trace | | | | | | |
| Automatic (COT) | 2.50 | 2.50 | | | | |
| Manual | N/C | NIC | | | | |
| Continuous Redial | \$2.00 | \$2.00 | | | | |
| Selective Call Forwarding | \$3.50 | \$3.50 | | | | |
| Selective Call Rejection | \$3.50 | \$3.50 | | | | |
| Teen Line | \$3.00 | | | | | |
| Sim-Ring | \$2.00 | \$2.00 | | | | |
| Find Me Follow Me | \$2.95 | \$2.95 | | | | |
| Web Portal | \$2.95 | \$2.95 | | | | |

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

CONDITIONS

1. Advanced Custom Calling Features are available only to those subscribers who are served from a Central Office equipped to provide such services.
2. Certain Advanced Custom Calling Features are not available with party line service.
3. Calling Name and Number Deliver, Blocking and Anonymous Caller Rejection may require an additional piece of Customer Provided Equipment (CPE) to fully activate features.
4. Selective Call Forwarding, Selective Call Rejection, and Distinctive Ringing/Call Waiting provide customers with three different options for treating incoming calls. Each feature is capable of holding a list of up to 12 directory numbers (DNS) that should receive screening treatment. Once a customer has programmed the list and turned on the feature, the switch will screen each incoming call and direct the call to the treatment specified by the feature.
5. For those Advanced Custom Calling Features billed on a per usage basis excluding Call Trace, a maximum amount as listed above will be billed once the per usage charges reach or exceeds the maximum.
6. From time to time, the Telephone Company may offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. These offerings may be limited to certain dates and locations and will be for limited time periods.

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

OBLIGATION OF COMPANY

1. Limitation of Obligation with Respect to Privacy Concerns

The Company shall be held harmless by the subscriber in cases where the subscriber's telephone number is transmitted via the Caller ID CLASS Feature to another subscriber who subscribes to that service, and the subscriber has not blocked the transmission of his telephone number.

2. Obligation of the Subscriber

Under no circumstances should any subscriber to the Caller ID Advanced Custom Calling Feature use telephone numbers delivered to him for purposes of marketing any service, or for the sale of those numbers to any interested party. Permitted uses of the number information received through the Caller ID service include:

billing and collection, routing, screening, and completion of the originating subscriber's call or transaction, or for services directly related to the originating subscriber's call or transaction.

Caller ID information can be used only to market goods and services to existing customers, and only to market goods and services to existing customers that are directly related to those the existing customer already uses.

Notification of illegal procedures having been given herein, the Company shall be held harmless by all parties in cases where subscribers of the Company use this information in an Unauthorized manner, as described above.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No. 1

Original Sheet No. 52

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

DEFINITIONS

Automatic Callback

Allows the subscriber to automatically return a call to the number of the phone that last called. By dialing the access code (*69) push-button or 1169 rotary, the callback feature will automatically dial the last calling number. The feature can be deactivated by dialing (*89) push-button or 1189 rotary.

Call Forward Don't Answer

Allows a subscriber to have all calls (incoming or intragroup) forwarded to another number if the subscriber does not answer after a preset number of ringing cycles as set by the Company. The subscriber can activate the feature by dialing (*92) push-button or 1192 rotary and deactivate the feature by dialing (*93) push-button or 1193 rotary.

Call Forwarding Busy

Allows a subscriber to have all calls (incoming or intragroup) forwarded to a predetermined alternate number when the called number is busy. The subscriber can activate the feature by dialing (*90) push-button or 1190 rotary and deactivate the feature by dialing (*91) push-button or 1191 rotary. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call, the subscriber will be billed for each call diverted.

Call Trace Automatic (COT)

Allows a subscriber to have the last incoming number automatically traced. The results of the trace are not provided directly to the subscriber; they are output to the telephone company. The Company, at the subscriber request will forward the results to the police after a case number has been assigned by the police. The access code for this feature is (*57) push-button or 1157 rotary.

Call Trace Manual (COT)

Allows a subscriber to request the telephone company to trace incoming calls. This is usually in response involving law enforcement entities.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 53

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

DEFINITIONS (Cont'd)

Caller ID -Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, after the first ring but before the call is answered. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and obligation shall be to reasonably correct errors in names when notified in writing of such errors.

The calling telephone name and number is only available in those areas where appropriate signaling network connections exist to forward the calling party's name and number. The calling name and number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed.

Caller ID information transmitted via Caller ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for:

- a. routing or completion of calls,
- b. billing of calls,
- c. account management purposes,
- d. services directly related to the call or transaction,
- e. verification of calling party identity, and
- f. marketing products or services that are directly related to those previously acquired by the subscriber from the number delivery services subscriber.

Caller ID subscribers failing to comply with any of these conditions will have their service terminated.

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 54

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

DEFINITIONS (Cont'd)

Cancel Call Waiting

Allows the subscriber to cancel Call Waiting before or during one telephone call. The access code to cancel Call Waiting is (*70) push-button or 1170 rotary.

Find Me Follow Me

A feature set that includes Outreach Numbers (specify one or more numbers to be called in an attempt to reach you), Sim-Ring (a set of numbers to ring simultaneously), Weekly Schedule (set the days and times for numbers for each outreach number), Caller Challenge (require the caller to record his/her name, giving you the option to answer the call based on the recorded name), Custom Greeting (a recorded message played prior to the outreach attempt), and Suspend FMFM (allows you to suspend the outreach attempt and send the call to the original dialed number). The access code for this feature is (*371) push-button. To deactivate the feature dial (*372) push-button

Selective Call Forwarding

Permits the subscriber to create a list of calling numbers that are to be call forwarded. If a call is received from a Directory Number on the screening list, the call is forwarded to the designated forward-to number. All other calls are treated normally. The access code for this feature is (*83) push-button or 1183 rotary.

Sim-Ring

Subscriber may configure outreach numbers to ring simultaneously. When a call is answered on any line, all lines stop ringing. The access code for this feature is (*361) push-button. To deactivate the feature dial (*362) push-button.

Web Portal

A web-based call management tool. This feature allows a customer to add and search contacts, view call records, missed calls, dialed calls, received calls, rejected calls, display incoming calls, and retrieve and forward voice mails in an email format.

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Local Price List No.1

Original Sheet No. 55

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

(D)

(D)

Reserved for Future Use.

(N)

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Local Price List No. 1
Original Sheet No. 56

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No. 1

Original Sheet No. 57

ADVANCED CUSTOM CALLING FEATURES (ACCF)
(Cont'd)

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 58

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

(D)

(D)

Reserved for Future Use.

(N)

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Local Price List No.1

1st Revised Sheet No. 59

Canceling Original Sheet No. 59

VOICE MAIL SERVICE

A. RATES

| | Monthly <u>Rate</u> | Per Usage <u>Rate</u> |
|---|------------------------|--------------------------|
| Basic: | \$4.95 | |
| One 1-minute greeting message | | |
| 100 incoming messages | | |
| Storage on new and old messages 90 days | | |

B. CONDITIONS

Voice mail is offered from suitably equipped central offices only. Voice mail is not offered from central offices that are not equipped to offer the service.

Voice mail is offered to residence and business subscribers, except Special Features which are offered only to business subscribers and is offered as a service that can automatically answer a telephone line after a certain number of rings, or as a voice mail box with a separate telephone number that calls may be forwarded to. For a voice mail box that calls can be forwarded to, the subscriber must also order the call forwarding feature described above on the line that calls will be forwarded from. Rates apply as stated above for call forwarding.

Voice mail boxes can store and save messages up to 100 messages for 90 days.

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Original Sheet No. 60

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No. 1

Original Sheet No. 61

(D)

(D)

Reserved for Future Use.

(N)

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Local Price List No.1
Original Sheet No. 62

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 63

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 64

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO
Local Price List No.1
Original Sheet No. 65

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 66

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No. 1

Original Sheet No. 67

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 68

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 69

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO

Local Price List No.1

Original Sheet No. 70

(D)

(D)

Reserved for Future Use.

(N)

TRULEAP TECHNOLOGIES-IDAHO
Local Price List No.1
Original Sheet No. 71

(D)

(D)

Reserved for Future Use.

(N)

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Local Price List No.1

Original Sheet No. 72

PAYPHONE SERVICE (Public Access Line Service-PAL)

RATES

| | Installation Charge | Non-Recurring <u>Charge</u> | Monthly Rate |
|-----------------------------------|------------------------------------|--------------------------------|--|
| Payphone Service | | | |
| Instrument Implemented | | | |
| Flat Rate | Applicable Nonrecurring Charges | | Flat Rate Business Access Line Rate |
| Central Office Implemented | | | |
| Flat Rate | Applicable Nonrecurring Charges | | Flat Rate Business Access Line Rate |
| Features and Functions | | | |
| Special Number Assignment | | \$5.00 | |
| Selective Class of Call Screening | | | \$2.00 |

CONDITIONS

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

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Original Sheet No. 73

PAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument or CO (central office) implemented coin line.
4. General Rules and Regulations found in this Price List are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
6. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
7. Applicable Nonrecurring Charges plus actual costs apply for the installation, move or rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.
8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Price List and rule or regulations of the Commission. In case of conflict between the Price List provisions and Commission rules and regulations, the rule or regulations shall prevail.
9. Extensions to a payphone service provider are not permitted.

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Local Price List No.1

Original Sheet No. 74

PAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

10. The Multiline Business Subscriber Line Charge, found in the interstate access Price List, is applicable to all payphone Instrument and CO Implemented coin lines.
11. Special Number Assignment is available where technically feasible and requested numbers are available.

RESPONSIBILITY OF THE CUSTOMER

1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
2. The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing-impaired persons.
3.
 - a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
 - b. Customers are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.
4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:

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PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

4. (Cont'd)
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service, where available, at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.
 - f. Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10:XXX and 101XXXX.
5. Instruments must be labeled or there must be posted in close proximity to the instrument, information including:
 - a. Name, address and (local or toll free) telephone number of the private pay phone owner;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;

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PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

5. (Cont'd)
 - d. Dialing instructions;
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or another emergency access; and
 - g. Where calls are timed, the time limits per call.
6. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

VIOLATION OF REGULATIONS

1. Where any customer-owned pay telephone is in violation of this Price List, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.
2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.

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PAYPHONE SERVICE (Cont'd)

VIOLATION OF REGULATIONS (Cont'd)

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Price List.

INSTRUMENT IMPLEMENTED PAYPHONE SERVICE

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Price List and as required by State and Federal commissions.

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).

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Original Sheet No. 78

PAYPHONE SERVICE (Cont'd)

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE (Cont'd)

3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access Price List, when facilities and services are available.
4. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FEATURES AND FUNCTIONS

1. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available, and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.

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Original Sheet No. 79

PAYPHONE SERVICE (Cont'd)

FEATURES AND FUNCTIONS (Cont'd)

2. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.

DEFINITIONS

Billed Number Screening

Allows the customer to identify to the Telephone company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third• number billed calls, collect calls, or both.

Central Office (CO) Implemented Coin Line

Access line that provides coin signaling.

Demarcation Point

The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

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Original Sheet No. 80

PAYPHONE SERVICE (Cont'd)

DEFINITIONS (Cont'd)

Network Interface Device (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

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Original Sheet No. 81

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADAD)

An automatic dialing an announcement device (ADAD)dials telephone numbers it has been programmed to dial and plays a recorded message when a call is answered. There are two types of ADAD: those used for solicitation calls and those used for non-solicitation calls.

RATES

| | |
|-----------------|---------------------------------|
| | Monthly |
| Per Access Line | Business Access Line Rate |

CONDITIONS

Certification

Before any ADAD, other than one that will be used to deliver a message in response to an emergency, may be connected to the telephone network, the potential user must verify in writing to the Company that the ADAD(s) will have the capacity to comply with the requirements of these Price List provisions and that the user will use the ADAD(s) only in compliance with these provisions.

Regulations

- A. The potential user must notify the Company in writing of the intended use of the ADAD(s). The notice shall list the calendar days and clock hours during which the ADAD(s) will be used and shall estimate the message attempts per hour and the average length of completed messages.
- B. The ADAD user (customer) must notify the Company in writing within 30 days of any changes in the ADAD operation that results in either an increase or decrease in the number of message attempts per hour and/or the average length of completed message.

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Original Sheet No. 82

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (ADAD) (Cont'd)

CONDITIONS (Cont'd)

Regulations (Cont'd)

- C. The use of automatic dialing and announcement devices (ADAD) that do not automatically disengage the called party's line when the called party hangs up its receiver are absolutely prohibited, except for their use in security and alarm systems or other systems in which the called party has previously agreed to the ADAD's call and has consented to its line being engaged in this manner.
- D. ADADS are prohibited from making unsolicited calls before 9:00 AM or after 9:00PM.
- E. ADADS are prohibited from calling public safety numbers such as police, fire and emergency services. ADADS are prohibited from calling unlisted, unpublished or inward WATS numbers. ADADS are prohibited from calling more than one number held by a given called party.

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Original Sheet No. 83

CONSTRUCTION CHARGES

1. GENERAL

Line extensions consist of additions to plant beyond existing leads, and do not include additions to plant along existing telephone utility leads. Line extension charges are applied to subscriber applicants with abnormally long extension requirements to prevent unreasonably burdening the general body of existing subscribers. All line extensions will be owned and maintained by the Company.

Line extension charges set forth in this schedule apply in connection with all types of service when established by means of an extension to the Company's plant consisting of "buried wire" or pole construction, including extensions by means of poles to be owned solely by the Company or jointly with others and by means of contacts or contact space on poles of others. The Company shall determine the type of construction to be used.

In lieu of the charges otherwise applicable, the applicant, if he so elects, may initially clear the right of way, furnish materials, transportation or labor in accordance with the normal construction standards of the Company. In all instances the ownership of facilities shall be entirely vested in the Company.

The locations of line extensions are determined by the telephone company and the distances (including drop wire) are measured along the route so selected.

Construction to serve two or more customers, whether on public right-of-way or private easements, may be used for serving subscribers in general.

The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed 1000 feet per application. Where the total extension exceeds 1000 feet, the free footage allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads. In addition to the Line Extension Allowance, customers shall receive up to 300 feet of drop wire construction without charge.

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Original Sheet No. 84

CONSTRUCTION CHARGES (Cont'd)

1. GENERAL (Cont'd)

Contracts, covering periods not more than three years of telephone service, may be required by the Company as a condition precedent to establishment of the service when line extensions are necessary. Such contracts will not require advance or unusual payments in excess of those otherwise required by this schedule and shall not interfere with the Company's right to collect amounts as provided elsewhere in its Price List schedule.

Line extension charges assessed to applicants will be based on Rural Electrification (REA) Rules and Regulations when applicable. In case of disagreement or dispute regarding the application of any provisions of this rule, or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Idaho Public Utilities Commission for ruling.

The estimated cost of the line extensions is payable in advance. In the event of overcharge, refunds to applicants will reflect the difference between the estimated cost and the actual cost of the line extension. In the event of undercharge, the Company shall bill the applicant for an amount not to exceed 10% of the estimated extension costs. Any adjustments between the estimated costs advanced by the applicant and the reasonable actual cost shall be made within sixty days after completion of the extension.

When an applicant is so located that it is necessary to use private and/or public right-of-way to furnish service, and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing the right-of-way in addition to other charges.

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Original Sheet No. 85

CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS

RATES

A. Line Extensions and Additions within the Base Rate Area:

Extensions and additions to plant necessary
to provide telephone service No Charge

B. Line Extensions and Upgrades outside the Base Rate Area:

a. Upgrades to plant along existing exchange or
toll telephone circuits of this utility, including
1000 feet of drop wire construction No Charge

b. Extension to plant beyond existing exchange or
toll telephone circuits of this utility, including
poles and buried wire.

(1) Free Footage Allowance:

The Company will construct at its expense
a maximum of 1000 ft. of line extension per
applicant of which not more than 300ft. of
this free footage may be on private property
or along a private road. The Company will
also construct at its expense a maximum of
300 feet of drop wire per applicant. No Charge

(2) Extensions to plant and drop wire construction
exceeding free footage allowance: Actual Cost

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Original Sheet No. 86

CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS (Cont'd)

RATES (Cont'd)

B. (Cont'd)

- c. For line extensions of unusually long length or high cost, the Company may also estimate the cost of providing radio telephone service. The Company or applicant may request either line extension or radio telephone service and the applicant will pay the actual cost for the chosen option in excess of the free allowance which would be provided under the line extension option.

GROUP OF APPLICANTS

When construction is required to serve a new applicant, a survey is made of all prospective subscribers who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Free footage allowances are made only for those prospective subscribers making a written application for service.

All applicants are grouped in a single project when there is no more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

An applicant at any premises receives only a single line extension and drop wire allowance regardless of the number of services ordered at that premises.

Applicants ordering service at more than one premises are treated as separate applicants at each premise for purposes of this schedule.

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CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS (Cont'd)

GROUP OF APPLICANTS (Cont'd)

For the purpose of determining project charges, the collective free footage allowance for the group is subtracted from the overall Line Extension footage required for service. The total project cost is then divided equally among all applicants.

Exceptions:

- (1) No applicant is required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
- (2) Charges for extensions to plant on private property (including drop wire) are assumed by applicants on whose property such extensions are made, and these charges are not included in the overall charges for the project. Likewise, the free footage allowance on private property is not included in the collective allowance for the project.

CHARGES TO SUBSEQUENT APPLICANTS

When a new applicant can be served from a completed project, within three years from the date service was initially established for such project, the charges for the entire project are recomputed to include the new applicant. The new applicant pays a prorated amount of the line extension charge based on the number of months (a fraction of a month is counted as a full month) remaining in the original three-year term. The time is computed from the date service is established for the new applicant.

Where additional construction is required for an applicant to be served from a project less than three years old, the cost of the project is computed as above if such re-computation does not increase the charges to those customers served from the existing project. Otherwise, a new project will be established.

CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS (Cont'd)

CHARGES TO SUBSEQUENT APPLICANTS (Cont'd)

When a project is recomputed as described above, existing subscribers will be refunded a prorated amount of the difference between the original charges and the recomputed charges, based on the remainder of the three-year term. Re-computation of the charges due to the addition of new applicants is made on the assumption that there have been no disconnects.

Where construction on private property is subsequently treated as being on public roads, or where a private road is dedicated to the public use, within three years of completion of the original project, the time extension charges shall be recomputed, and refunds made to the initial applicants where applicable.

DISCONNECTS AND REUSE OF FACILITIES

When one or more subscribers on a project disconnect within the three-year term, no refund is made of the line extension charge to the disconnected subscribers. Charges to remaining subscribers are not affected by disconnects.

When a subscriber disconnects service or moves off the project and service is established for a new applicant at the same location, any adjustment in charges is a matter for negotiation between the original subscriber and the new applicant.

Where a subscriber is disconnected for any reason and subsequently re-applies for service from the same premises or another premises on the same project, the subscriber will not be required to pay any additional line extension charges in addition to his total original obligation.

CONSTRUCTION CHARGES (Cont'd)

3. REALESTATESUBDIVISIONS

Line extensions into real estate subdivisions will be made by the Company provided 60% of the estimated total cost of such extension is advanced to the Company by the subdivider. The amount so advanced will be refunded to the subdivider when 50% of the estimated total telephone services are connected within the subdivision during a period of five years from date of agreement. The subdivider shall notify the Company in writing when the 50% hook-up has been attained. Final evaluation will be made by the Company.

4. RIGHTS-OF-WAY AND EASEMENTS

1. Within the applicant's subdivision, the Company will construct, own, operate and maintain facilities only along public streets, roads, and highways which the Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.
2. Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

5. TEMPORARY OR SPECULATIVE SERVICE

Line extensions and/or additions to provide service to an applicant engaged in temporary or speculative business will be made on the condition that applicant pays to the Company the total cost of the construction and removal of the line necessary in furnishing the service, less the salvage value of the material used.

CONSTRUCTION CHARGES (Cont'd)

6. TEMPORARY OR SPECULATIVE SERVICE (Cont'd)

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the

satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

7. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases subject to prior authorization of the Idaho Public Utilities Commission:

Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.

Line extensions involving underground crossings of railroads, highway or power lines, submarine cable, or along river crossings.

Where construction is required to provide service on a seasonal basis, or to provide Foreign Exchange Service, or to meet other unusual conditions.

Any other line extension and/or additions involving unusual or disproportionately large construction expenditures as compared to the usual line extension.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

RATES

Rate

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Price List.

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment: \$25.00

CONDITIONS

General

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT (Cont'd)

CONDITIONS (Cont'd)

General (Cont'd)

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Price List.

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TRUNK HUNTING SERVICE ARRANGEMENTS

RATES:

| | <u>Monthly Rate</u> |
|--|---------------------|
| Hunting Service per line or trunk in a group so arranged | \$3.00 |

CONDITIONS

Trunk hunting service arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

When a customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of 1/3 business access line rate.

BUSY VERIFICATION/INTERRUPT SERVICE

RATES

| | Rate |
|---------------------------|---------|
| Verification, per request | \$ 1.50 |
| Interrupt, per request | \$3.00 |

DESCRIPTION

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress (herein called interrupt) by calling the "0" operator.

CONDITIONS

1. A verification charge applies each time the operator verifies a called line and hears voice communication.
2. An interrupt charge applies each time an operator interrupts a conversation that is in progress on the called line.
3. Verification and interrupt service is furnished where and to the extent that the facilities permit.
4. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
5. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
6. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.

BUSY VERIFICATION/INTERRUPT SERVICE (Cont'd)

CONDITIONS (Cont'd)

7. Charges for verify/interrupt service may be billed to a calling card, special billing number or third number. Charges may not be billed on a collect basis.
8. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card message charges. Time-of-day discounts or the unused Directory Assistance allowance will not be applied against these charges.
9. If, as a result of an interrupt, the line is cleared, and the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
10. The verify charge will not apply if the number verified is not in use and the operator completes the call. Applicable operator assistance charges apply.
11. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
13. Verification and interrupt service is furnished to coin and non-coin customers.
14. Person-to-Person service is not offered.

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LONG DISTANCE MESSAGE RESTRICTION- LOCAL EXCHANGE SERVICE

RATES:

| | <u>Monthly Rate</u> |
|---|---------------------|
| Long Distance Message Restriction - Residence | \$ N/C |
| - Business | \$ N/C |

CONDITIONS

1. Long Distance Message Restriction - Long Distance Message Restriction is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls.
2. Long Distance Message Restriction - Long Distance Message Restriction is provided for use only on individual network access line.
3. The acceptance of collect call messages is not restricted by this arrangement.
4. Blocking Service is offered subject to the availability of existing central office facilities.
5. Message Restriction-Local Exchange Services are available only to customers who are served from a central office equipped to provide such services.

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COMMUNITY VOLUNTEER FIRE REPORTING SYSTEMS

RATES

| | Monthly Rate | Installation or <u>Move Charge</u> |
|---|-----------------|--|
| Basic system including one main station | \$ N/C | Applicable Non-Recurring Charges |
| Additional stations, each | \$ N/C | Applicable Non-Recurring Charges |

CONDITIONS

The service offered in the Rate preceding is designed for use by unattended volunteer fire departments. A party calling the listed fire reporting number activates a conference circuit which rings volunteer firemen's telephones, enabling the caller to report the fire or emergency to answering firemen.

Remote answering terminals permit firemen away from home, upon hearing the fire siren, to call a designated telephone number which will connect them to the fire reporting system. This feature requires a non-published 1-party business line. It will handle up to three simultaneous calls.

The siren control circuit is a private line, suitable for supervisory control, from the fire reporting system common equipment to the siren.

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BASIC EMERGENCY 911 SERVICE

DESCRIPTION

1. 911 Emergency Communications System Service (911 Service) is a telephone exchange service whereby a Public Safety Answering point (PSAP) designated by the customer may receive calls signaled to the telephone number 911. The service provides the capability to answer emergency calls originated by persons within the serving area who dial 911.
2. 911 Service provides for routing 911 calls originated by telephone with given central office prefix codes to a single PSAP vial the switched network to dedicated or non-dedicated access lines. The choice of the service arrangement is the customer's, subject to availability of facilities.
3. The 911 Code feature permits the public to dial 911 and have the central office route the call to the PSAP.
4. The dedicated access line option provides a circuit from the originating end office to the PSAP. The following optional features are available where operating conditions permit:

Forced Disconnect

Enables a PSAP attendant to terminate, at any time, an existing 911 call regardless of the action of the calling party. Forced disconnect prevents the dedicated facilities (lines or trunks) to the PASP from being tied up by calling parties who remain off-hook. After the PSAP attendant releases from a 911 call, the dedicated 911 trunk or line facility to the PSAP is automatically released and made available for other 911 calls. Forced disconnect may be used to disconnect any established 911 call connection to a PSAP.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

DESCRIPTION (Cont'd)

4. (Cont'd)

Idle Tone

A reorder tone at 120 IPM is a tone that is given to alert the Public Safety Answering Point (PSAP) attendance that the originating party has gone off-hook after the 911 call was established to the Company but before the PSAP attendant answered the phone. This feature allows the PSAP attendant to distinguish between calls that are abandoned before they are answered and calls where the calling party is unable to speak for some reason.

Switchhook Status

This is a feature which automatically provides a visual indication of the switchhook status of the originating station after the PSAP attendant answers the call. It provides the visual indications, in connection with the customer's terminal equipment, to allow the PSAP attendant to know whether a 911 call put on hold is still on hold or has disconnected. Additionally, a control circuit is required in connection with the customer provided visual lamp indicator.

Called Party Hold

Allows the PSAP attendant to hold the connection established for a station from which a 911 call was originated, regardless of calling party actions. Called party hold enables the call to be traced to determine the calling party location. Actions by the calling party will not affect the connection being held. The connection is held until the PSAP attendant releases the call or until trunk time-out. Activation of ring back will restart the timing.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

DESCRIPTION (Cont'd)

4. (Cont'd)

Emergency Ringback

Allows the PSAP attendant to ring back a calling station whether the station is on or off hook.

5. Features other than those described in 4. preceding, may be provided on an individual case basis.

6. The non-dedicated access line option forwards the call from an originating end office over the message network to the Public Safety Answering Point (PSAP). No additional features are available with this option.

DEFINITIONS

911 Service Area

The geographical area that contains the service central office and originating end offices in which the 911 customer will have the capability to respond to all 911 calls and initiate appropriate responses.

Avoidance

Provides the routing of a facility to avoid a customer specified geographic area.

Called Party Hold (CPR)

A feature of 911 Service that enables a Public Safety Answering Point (PSAP) attendant to retain control of an incoming 911 call connection even if the calling party hangs up.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

DEFINITIONS (Cont'd)

Customer Location

Location of the primary Public Safety Answering Point.

Diversity

Provides separate facility paths to avoid routing all of a customer's traffic through a single transmission facility.

Emergency Ringback

A feature that allows the PSAP attendant to call or ring the line of an incoming 911 call that appears to have gone on-hook (hung up). CPH is required for this feature.

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 911 lines service the PSAP.

Idle Tone Application

A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

DEFINITIONS (Cont'd)

Meet Point

A predetermined point in the provision of a circuit, between two or more operating companies, i.e., where the Company provides a portion of the facilities to a point and another telephone company continues in order to provide end-to-end service to a customer.

Originating End Office

A central office that serves the caller originating a 911 call.

Public Safety Answering Point (PSAP)

An answering location of 911 calls originated within a given service area. PSAPs are designated as primary and secondary. The primary PSAP receives all calls directly from the public; secondary PSAPs only receive calls from a primary PSAP on a transfer or relay basis.

Serving Central Office

The central office from which a primary PSAP is served.

Switchhook Status

A feature that provides the PSAP attendant audible and visual signals indicating whether a 911 call put on hold is still on hold or has disconnected.

BASIC EMERGENCY 911 SERVICE (Cont'd)

REGULATIONS

1. The 911 customer may be a municipality or other state or local government unit, or an authorized agent of one or more of these units. The customer must be legally authorized to subscribe to the service and respond to public emergency calls from the central office service areas arranged for 911 calling.
2. If Company facilities are not available to provide 911 service, modifications may be made to our facilities as necessary on an individual case basis. The actual cost of these modifications will be charged to the customer in addition to the published rates.
3. In a dedicated access line arrangement, the customer will be required to purchase exchange lines from the originating end office to the Public Safety Answering Point (PSAP) and when necessary, applicable mileage rates from the originating end office to the service central office, to allow the direct routing of end office calls over those lines.

For the non-dedicated access line option, the customer must purchase exchange lines from the serving central office, as noted below, for receipt of calls forwarded from each remote end office.

- A. A combination of dedicated and non-dedicated lines may be provided to one PSAP, operating conditions permitting, but only one option is available per originating end office.
 - B. The customer must subscribe to enough lines at the PSAP to receive 911 calls on lines other than its administrative lines. In no case shall there be less than two 911 lines per originating end office.
4. The mileage rates per mile apply to the airline distance measured between the service wire center through which the service is provided. The airline miles between serving wire centers are measured using the V and H coordinates method, as set forth in the Exchange Carrier Association Price List F.C.C. No.4.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

REGULATIONS (Cont'd)

5. All general rules and regulations contained in other Price List/catalog sections of this Company apply, as appropriate, to the provision of 911 Emergency Service.
6. 911 are the only digits which may be used as an abbreviated emergency telephone number.
7. The 911 emergency telephone number may not be used as a replacement for general telephone service. The public safety agencies will subscribe to other exchange service as provided in other Price List/catalog Sections of this Company to satisfy telecommunicating needs other than receipt of 911 calls.
8. The service is furnished to the customer for the purpose of receiving reports of emergencies from the public.
9. 911 Service is classified as business service and is arranged for one-way incoming service to the appropriate PSAP.
10. 911 Service is provided solely for the benefit of the customer operating the Public Safety Answering Point (PSAP). The provision of 911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
11. 911 service will not be suspended or disconnected for non-payment without a ninety-day written notification to the customer, the company, and the Idaho, Emergency Communications Commission.
12. The Company will furnish facilities to enable the customer's personnel to respond to 911 calls, but it will not answer and forward those calls.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

REGULATIONS (Cont'd)

13. The Company shall not be responsible for providing 911 Service to less than an entire central office (switching entity) and will only provide one type of 911 Service within a given central office, i.e., the 911 Service will not be activated in only one of two or more prefixes in the same central office.
14. The rates and charges for 911 Service include only the usual inspection or monitoring of facilities, which are done on a routine basis, to discover errors, defects and malfunctions in the service.

The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its specific use. The customer shall promptly notify the Company in the event the system is not functioning properly. Any additional testing requested by the customer will be handled and priced on an individual case basis.

15. In any central office where 911 Service has been activated, the Company will provide the same level of reliability and quality as it provides for all other telephone services in that central office.
16. The customer will be responsible for making arrangements to handle all 911 calls that originate from telephones served by originating end offices in the 911 service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
17. Application for 911 Service must be executed in writing by each customer. In addition, the customer must submit a copy of the State of Idaho approved Emergency Telephone System Plan. If application for service is made by an agency, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

REGULATIONS (Cont'd)

18. The customer must furnish the Company its agreement in writing to the following terms and conditions:
 - A. All 911 calls will be answered on a twenty-four-hour day, seven-day week basis.
 - B. The customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all dispatching such services, to the extent that such services are reasonably available.
 - C. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the Public Safety Answering Point (PSAP) by calling parties. Furthermore, a written assurance is required from all agencies indicating their concurrence in the arrangement.
 - D. The customer will subscribe to local exchange service, and where necessary, private line service, at the PSAP location for administrative purposes, for placing outgoing calls, for transferring or dispatching 911 calls, and for receiving all other calls.
 - E. The customer will maintain an adequate number of circuits to handle the traffic volume.
19. The calling party will not be charged for calls placed to the 911 number. Any appropriate toll charges associated with 911 calls will be billed to the 911 customer.
20. Neither the calling party nor the 911 customer is billed for message unit charges associated with measured service or calls placed from a coin phone.

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BASIC EMERGENCY 911 SERVICE (Cont'd)

REGULATIONS (Cont'd)

21. It is the customer's obligation to assure that any customer provided terminal equipment is compatible with 911 service and features.
22. The Company may refuse to provide certain features if, in the Company's judgment, they are not compatible with the customer's terminal equipment.
23. Trunk conditioning charges may apply under certain circumstances. For example, if there is a Public Safety Answering Point (PSAP) installed to back up the primary PSAP, the charges could apply, on an individual case basis.
24. Where facilities permit, the customer can request diversification and redundancy, of any or all interoffice and/or local loop facility routes. Additional charges for such facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assessed on an Individual Case Basis.
25. Where facilities permit, the customer may request Avoidance of any point in the interoffice facilities and/or local loop facilities and/or the central offices service that 911 system. Additional charges for such facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assessed on an Individual Case Basis.
26. Basic Emergency 911 Services are available only to customers who are served from a central office equipped to provide such services.

BASIC EMERGENCY 911 SERVICE (Cont'd)

RATES

| | <u>Nonrecurring Charges</u> | <u>Monthly Rate</u> |
|---|---------------------------------|-------------------------|
| Basic 911 Dedicated Line | | |
| a. 911 Code Recognition, per Central Office equipped | ICB | |
| b. 911 business line from serving end office to Public Safety Answering Point Charge | Line Conn. Rate Service | Business Measured |
| c. Basic 911 Optional Features | ICB | ICB |
| d. Automatic Number Identification, per line equipped | ICB | ICB |
| e. Interoffice mileage, intra and interexchange | | |
| Company exchanges - from originating end office to the Public Safety Answering Point (PSAP) serving central office or meet point with connecting local exchange carrier | | |
| Fixed charge, per line | ICB | ICB |
| Interexchange, per mile | | ICB |
| Intraexchange, per mile | | ICB |

ICB-Individual Case Basis

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ACCESS SERVICE

1. GENERAL

Applicable to access service within or between Local Access and Transport Areas (LATAs) for connection to intrastate communication services for intrastate customers within the operating territory of TRULEAP TECHNOLOGIES – Idaho where facilities permit.

2. REGULATIONS, RATES, AND CHARGES

The Company adopts the rates for TRULEAP TECHNOLOGIES – Idaho and concurs in the rates and conditions along with the amendment thereto and successive issues thereof for these services in the Idaho Rural Exchange Carriers (IREC) Access Service Tariff for the application to the intrastate access services. This Tariff shall apply to all intrastate interLATA and intrastate intraLATA traffic which either originates from or terminates to end users physically located inside and outside of the boundaries of the Company's study area.